

**OFFICE OF THE CORPORATION COUNSEL
STRATEGIC PLAN 2008**

IMPLEMENTATION

STRATEGY

VISION

We are the Answer



CORE VALUES

TEAMWORK

ACCOUNTABILITY

PROFESSIONALISM

PROGRESS

SERVICE



OBJECTIVE

The Office of the Corporation Counsel provides answers to the County's challenges with professionalism and integrity by ordinary people achieving extraordinary results

Building and Cultivating a Legal Office that puts our clients first, and takes care of our team members

- Develop and maintain an office having a reputation of innovation and effectiveness
- Trusted by clients to do good work that focuses on the greater good
- Develop and maintain an office family, where all team members care about and support one another

Provide excellent customer service

- All team members understand the importance of accurate and complete work
- All team members understand client goals, are accessible to our clients, and meet personally with our clients
- All team members support the County's risk management program by delivering or coordinating training for all County employees in a wide variety of areas

Increase efficiency and effectiveness of office operations

- Team members are provided the best possible equipment, technology and resources to enhance their work skills and productivity
- Team members are provided clear and complete direct instructions when new assignments are given
- The office continually evaluates all aspects of the workflow and process in order to achieve optimum efficiency

Develop and cultivate esteemed and respected employees

- Our team members are well-trained and motivated
- The needs of our team members are recognized, and we will provide specialized training opportunities in order to develop them
- The strengths of our team members are identified
- Feedback to team members is honest, frequent and thorough
- Outstanding work of our team members is recognized