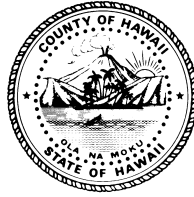


Harry Kim
Mayor



Dixie Kaetsu
Managing Director

Barbara J. Kossow
Deputy Managing
Director

County of Hawaii

25 Aupuni Street, Room 215 • Hilo, Hawaii 96720-4252 • (808) 961-8211 • Fax (808) 961-6553
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News Release
September 19, 2006

Contact Person: Bruce McClure
Director, Department of Public Works

Need a Pothole Repaired on a County Road?

If you know of a pothole on a County owned street or road please call the numbers listed below to have it repaired. Public Works personnel repair potholes each Friday between 6:30 a.m. and 3:00 p.m.

Call one of these numbers for the community where you live. Let the staff know you have a pothole that needs repair. The staff will ask you the following questions;

- 1) General location of the pothole
- 2) Give a landmark if you can.
- 3) Your phone number in case they need to contact you.

The office hours for each of the nine offices are weekdays, 6:30 a.m. to 3:00 p.m. If you call after hours, please leave a message on the voice mail.

S. Hilo	Phone. 961-8636
N. Hilo and Hamakua	Phone: 775-7500
Kamuela	Phone: 887-3004
Keauhou, N. Kona	Phone: 322.2877
N. Kohala	Phone: 887-3004
Ka'u, Waiohinu	Phone: 939-2500
Puna	Phone: 966-5806

If Your Streetlight is Out or on All Day

The Traffic Division of the County Department of Public Works manages 9,020 streetlights, each of which is operated by light-sensing cells. Two things can happen with these lights. Bulbs can burn out and the light is off or, the sensor can malfunction and the light remains lit all day. Public Works needs your help locating these streetlights so they can be repaired.

If a streetlight in your neighborhood is lit all day or is not lit at night, please call the Traffic Division of Public Works, weekdays from 7:30 a.m. to 4 p.m. at 961-8341 with the following information:

- The streetlight pole number. It is easily spotted from a car. It is a large silver number located six to seven feet up on the streetlight pole.
- If you know the street or highway name and a well-known landmark, this is also helpful.

Please be aware that the average timeline from reporting a malfunctioning streetlight to its repair is between two and three weeks. Mahalo for your patience.